Annex 2

GoLive
FASTER | SAFER | SMARTER

veri·das

v.1

Annex 2. GoLive

With 50+ Million validations to date, let us be your trusted partner.

Allow us to assist you with best practices that will ensure a substantial return on investment.

Annex 2. GoLive

Everything you need to bootstrap your startup!

3 month free trial. You can see the results first hand!

Our Professional Services and Support team will help you obtain world class results.

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Decrease your onboarding friction and thrash, while improving your NPS and Customer Satisfaction rates with a seamless user experience.

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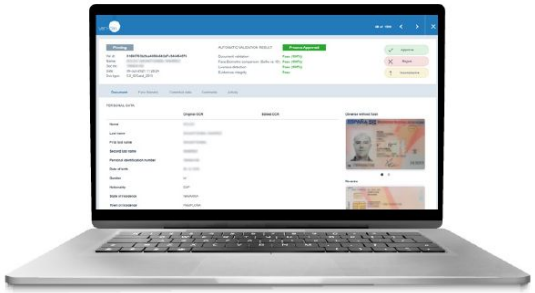

Access, review and control your full onboarding process conveniently through the Veridas digital dashboard.

View documentation

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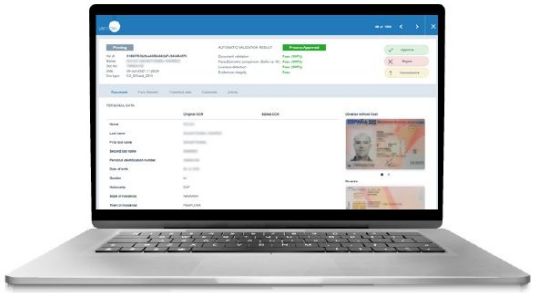

Services goals

In order to assist our customers and optimize the implementation of the solution, we offer a free trial of our so you can see the results first hand without an upfront financial commitment.

The analysis is carried out by using our validation processes in your production environment, enabling us to provide you with world class best practices that will allow you to:

- Refine your risk thresholds and settings
- Improve your user experience
- Increase conversion and customer satisfaction
- Minimize the rate of attempts per user
- Streamline your validation processes
- Improve your back-office efficiency

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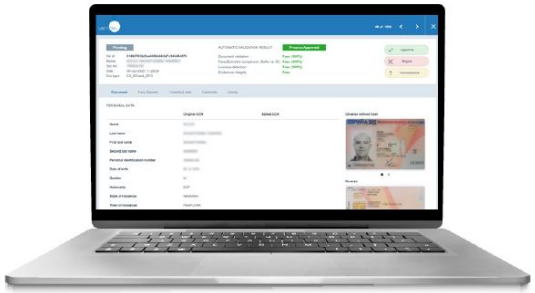

Trial scope

· Free of charge.

· After the first 3 months, the service will be automatically cancelled, unless the customer expressly requests its renewal. In the latter case, Veridas will continue the service for a price of 500€ per month.

· Analysis of production samples, not 100% of cases.

· After the trial, Veridas will provide the customer with best practices recommendations to improve their business work flow and backend. Veridas will supply recommendations for improvement. There may even be no action may be derived from the analysis if nothing to improve is observed at the time of the analysis.

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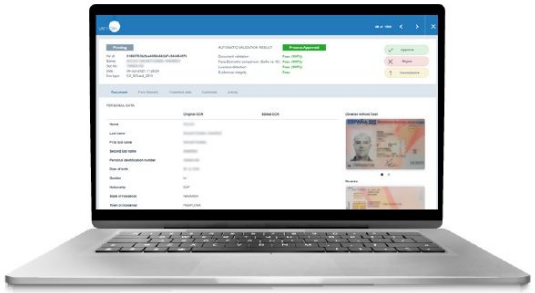

Services features

· This service includes the licenses and access to our boiDas service and control panel, during the 3 months of GoLive support.

· Delivered through our cross-functional team of Veridas subject matter experts.*

* At the client's request, we can provide the names of our reviewers.

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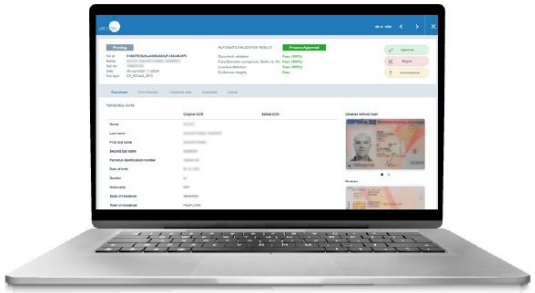

Requirements

· Client to provide an outline of their current onboarding use case.

· The client must have current and live boiDas instance and must provide Veridas access to it.

· Veridas will access the data only to the extent that it is essential for the proper development of the service, and in no case will make use of them for other purposes (such as training of their own systems, transfer to third parties, etc.).

· Compliance with personal data protection legislation in the provision of the service in accordance with with GDPR and CCPA.

· The client will need to sign an agreement to allow Veridas to access and review the data. The contract is based on the AEPD model. The AEPD is the national Data Protection Authority for Spain.